

University of Tennessee Knoxville

Emergency Management



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EM Program Update

Program Strategy



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graph TD; A[Program Strategy] --> B[Progress Update]; B --> C[Value Proposition];
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Progress Update

Value Proposition

Overview of Emergency Management at UT

Community Resilience

Communication



Focused investment

Integrate and compliment local effort

Eating the Elephant

- Communication

- ✓ EM Steering Committee an unqualified success
- ✓ Zone Coordinators
- ✓ Automated emergency bridge conference call
- ✓ SEC Police Chief and Emerg. Manag. Conference
- ☐ Website redesign
- ☐ Improved pre-scripting and distribution of emergency messages
- ☐ Phone bank
- ☐ Joint Information Center



- Council of Deans
- Exempt Staff Council
- Safety Committee



Eating the Elephant: the bitter part

- Investment
 - ✓ Full time Emergency Manager
 - ✓ Emergency management software enhancement
 - ✓ Zone Coordinators
 - ✓ Emerg. preparedness awareness training for all
 - ✓ EOC workshop
 - ❑ Progressive training program
 - ❑ Credentialing system (UT system funded)

We do not need to be KEMA light.

- Processes are important; relationships are critical
 - ✓ Effectively integrated at all levels
 - ✓ Being inclusive is only harder in the beginning
 - ✓ Leveraging football is paying dividends
 - ✓ Knoxville Fire Dept. engage liked never before
 - ✓ MOU with the Red Cross
 - Joint planning efforts with KEMA
 - Improve connection between EOCs
 - Mass casualty planning
 - Establish Multi-Agency Coordination Center

Strategic Direction

- Are my strategic priorities in line with yours?
 - ☐ Community Resilience
 - ☐ Communication
 - ☐ Training
 - ☐ Integration
- What concerns you on campus?
 - ? Active Shooter
 - ? Severe Weather
 - ? Special Events
- Your support is key
 - ☐ Participate in awareness training
 - ☐ You will be looked to for leadership
 - Set the tone for students
 - Understand change in campus operations
 - Contribute to recovery

Being prepared is good business

Cost

- Recovery cost drop 54% if business has a continuity plan (COOP)

Revenue

- No classes, No research, No UTK
- Image important to future revenue

Recovery

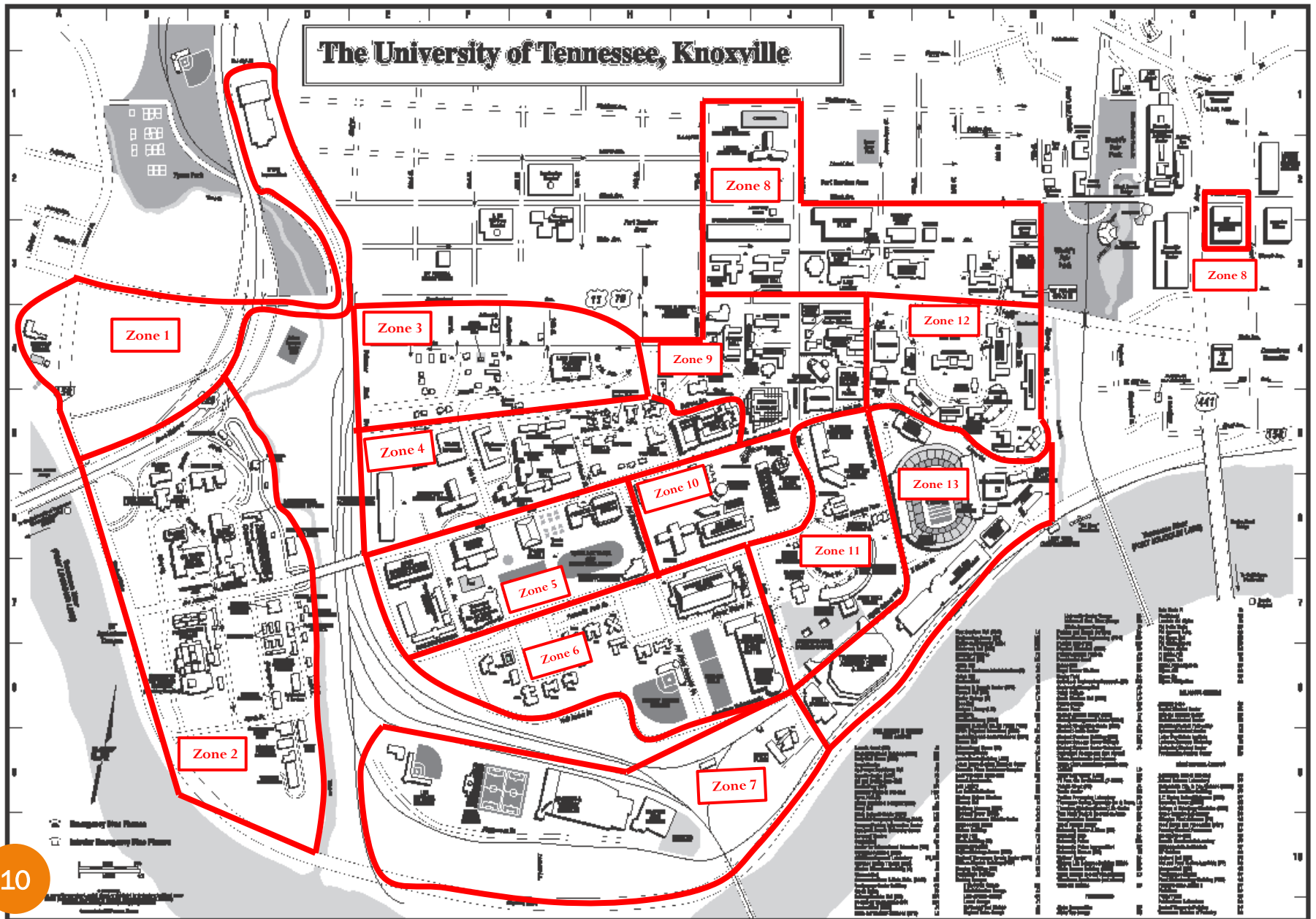
- Establish a new normal ASAP
- Opportunity for competitive advantage

Feedback

What do you want from the EM office?



Zones



UT Emergency Management Organization



- Policy Group
 - Chancellor's Cabinet
- EM Steering Committee
 - F&A (me)
 - UTPD
 - Facilities
 - EHS
 - Student Affairs
 - Media Relations
 - Faculty Rep
- ERT
 - Incident Commander
 - EOC Personnel
 - EM Coordinators
 - Specialized teams
- Everyone contributes



EM Zone Coordinators

- Zone 1: Bob Campbell
- Zone 2: Susan Fiscor
- Zone 3: Suzanne Rimmer
- Zone 4: Mike West
- Zone 5: Rex Pringle
- Zone 6: Jim Harrison
- Zone 7: Mike Conroy
- Zone 8: Robert Gibbs
- Zone 9: Jim Dittrich
- Zone 10: James Daniel
- Zone 11: Judie Martin
- Zone 12: Nancy Roberts
- Zone 13: Kevin Zurcher



Emergency Management Training

[Home](#)[Emergency Management](#)[What is NIMS?](#)[Types of Emergencies](#)[Knowledge Review](#)[On Your Campus](#)

Emergency Management at the University of Tennessee



Union University in Western Tennessee

by Morris Abernathy

Why is Emergency Management important?

The safety and security of students, faculty, staff and visitors is everyone's business.

Emergency management brings structure to a chaotic situation with the ultimate goals of protecting human life, minimizing or preventing injuries, saving property, and protecting the environment. **Faculty, staff and managers** are likely to be in the best positions to supervise the immediate actions of groups of students and employees in response to an emergency. **They must be prepared to assume leadership and provide direction** during the initial impact of an emergency and provide information to emergency responders as soon as possible.

Emergency management training will help the university community prepare for the unexpected; visualizing and practicing for the possibility of disaster - before it arrives - will enable us to think clearly, respond decisively, and ultimately save lives.

This site is divided into three sections:

[What is Emergency Management?](#)

[Types of Emergencies](#)

[On Your Campus](#)

Introduction Video

Types of Emergencies

Types of
EmergenciesFires /
Bomb ThreatsHazardous
MaterialsWeather /
Flooding

Tornadoes

Earthquakes

Medical
EmergencyWorkplace
ViolenceCriminal
Activity

Types of Emergencies

As types of emergencies are discussed in greater detail, be aware of the important concepts below - they apply throughout.

Shelter in Place vs. Evacuation



Shelter in Place

There are events where it is safer to be inside a building than to evacuate. This general response is termed shelter in place. Examples of these emergencies include tornadoes, a large hazardous material release outside the building, and a riot.



Evacuation

Evacuation is generally appropriate for fires, bomb threats, and hazardous material releases inside the building. In an active shooter situation, the decision to evacuate or shelter in place must be determined *during the emergency* based on access to exits, proximity to shooter, and other factors.

In the event of a campus-wide evacuation, students, faculty and staff with transportation should immediately depart the area and follow all directions of law enforcement and security officers. Those without transportation should immediately proceed to designated campus pick up locations (see On Your Campus). As with all emergencies, accounting for the safety of students, faculty and staff is critical. Once safe, you are expected to report your status via designated channels for your campus.



Emergency Management Training

UT Knoxville

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On Your Campus

- Knoxville
- Chattanooga
- Martin
- Health Science Center



Tools

- Communication
- Organization Tools
- Organization Map

Control Panel

- Refresh
- Detail View

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Health and Safety:

Office of Emergency 974-3061

Management:

Facilities Services: 974-2178

Dean of Students: 974-3179



How do you report an emergency?

Dial 911 on any campus phone or your cell phone to access emergency services.

Be prepared to give your name, location (which may include building name, street address (if known), room number) and the nature of the emergency. Don't hang up until the 911 operator releases you.

Remember that 911 may be used to report all emergencies including fires, workplace violence, serious injuries or accidents, medical emergencies, building collapses, riots and more.

The UTPD emergency number is 974-3111. 911 can also be reached by pressing the red button to activate any one of the campus blue light phones. Blue phone locations are indicated on this map and on the web at <http://safety.utk.edu/bluelight/BlueLightMap.pdf>



Additional information on emergency management is available from the Federal Emergency Management Agency (FEMA). Their website can be accessed at <http://www.fema.gov>.

The person responsible for emergency management at UT Knoxville is Brian Gard. He can be reached at 974-3061 or bgard1@utk.edu.



Emergency Notification

The Chancellor, Vice Chancellor for Finance and Administration, and the Chief of Police or their representatives can declare an emergency on campus.