International SOS

THE UNIVERSITY of TENNESSEE
KNOXVILLE

Worldwide reach Human touch

Who is International SOS?

World’s leading provider of medical assistance, international healthcare, security services and customer care.

- Worldwide network of 27 assistance centers, 35 clinics and a fleet of air ambulances
- Over 8,000 employees, 33% are medical professionals, operating in more than 75 countries
- Established global network of over 75,000 credentialed medical, legal and security providers

“From the beginning, our company was founded on the principle of putting the member first. Our teams work closely together so the customer is at the heart of every decision.”

- Nick Peters, CEO, Americas Region, International SOS

Worldwide reach Human touch
Membership Provides

Reassurance
➢ One call will immediately start resolution to your situation – whether an emergency or routine advice

Quality Medical Care
➢ Confidential medical advice from experienced, Western-trained doctors
➢ Providers are credentialed by our medical staff to ensure quality treatment

Peace of Mind
An experienced, culturally knowledgeable partner who operates in over 70 countries is there to help you

Convenient Access
➢ 24/7 coverage, 365 days per year offering expert advice in 70 languages
➢ Comprehensive, up-to-date members-only website to keep you informed

Trusted by Leading Institutions

University of Tennessee
University of New Hampshire
Miami University
The University of Vermont
The University of Texas System
Wake Forest University
Vanderbilt University
Emory University
Duke University
University of Colorado
Tulane University
University of Delaware
The State University of New Jersey
Rutgers
International SOS Global Statistics

9 Million Calls per year
1 Call every 3.5 seconds
1,241,699 Cases

Global Network of Providers: 76,144
Medical Providers: 64,363
Technical Providers: 11,781
including Aviation & Security

Last Year 19,298 Evacuations & Repatriations
Average 1.3 Evacuations Per Hour Every Day

Our Worldwide Reach

International SOS has:
79 offices,
27 assistance centers,
35 international clinics and
400+ remote medical facilities across
5 continents.
International SOS
Online Programs

Accessing Scholastic Traveler Portal
www.internationalsos.com

- Select Members Login
- Enter member #11BCAS080063
Assistance App availability

- BlackBerry
  • OS 4.5 and higher
- iPhone
  • iOS 4 and higher
- Android
  • 2.1 and higher

• One-click call for assistance from nearest alarm center
• Link to country search
• Link to latest alerts for your current country
• Links to medical and travel security information for your selected country

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International Travel Registration through CIE Website

Managed by the Center for International Education

IRIS and the International Travel Registration

- The Center for International Education (CIE) will be the last step in the IRIS Travel Authorization (TA) process
- Completion of the International Travel Registration (on the CIE website) is mandatory for IRIS Travel Authorization approval.
Who completes International Travel?

- All Knoxville campus faculty and staff
  - Traveling on University funds
  - Traveling on University Business without University funds

The International Registration webpage international.utk.edu
International Travel Registration Home Page

International Travel Registration Faculty/Staff

<table>
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<tr>
<th>Program Term</th>
<th>App Deadline</th>
<th>Start Date</th>
<th>End Date</th>
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<tbody>
<tr>
<td>Fall 2014</td>
<td>9/29/2013**</td>
<td>10/1/2013</td>
<td>12/19/2013</td>
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<tr>
<td>Fall 2014</td>
<td>1/29/2014**</td>
<td>2/1/2014</td>
<td>4/19/2014</td>
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* Please click the apply now button to begin the registration process. You will be prompted for information about your travel plans and contact information for the destination country. You will also be asked to visit the International SOS for additional information.

** International Travel Registration is a critical part of University risk management program and will allow the University to communicate with faculty, staff, and students in the event of an emergency. Registration is also required for faculty, staff, and students to receive medical assistance from International SOS.

If you are a student, you must register with International SOS by the end of the first day of class.

Int'l Travel Registration Home Page Cont’d

Please note: When you begin your application, you will be prompted by the system to enter a term during which your international travel will begin. The terms and corresponding dates are as follows:

Fall: August 20 – December 18
Spring: January 1 – May 7
Summer: May 8 – August 19

You will also be prompted to choose the city(ies), country(ies), and region(s) to which you will be travelling. If your location is not listed, please contact: Asia: asialine@intlsos.com

The registration process is not completed until all the above information is entered.

The traveler will not receive travel authorization and the trip may not be reimbursed for expenses.

Please note: Traveling to the U.S. territory of the Virgin Islands, Guam, U.S. Virgin Islands, American Samoa, and Northern Mariana Islands requires a travel authorization.

Additional highlights and information:

- The university can be contacted directly.

- To stop insurance coverage, kindly contact the University of Tennessee, Office of International Travel Insurance.

- The International SOS is responsible for providing travel insurance coverage. In case of an emergency, contact the International SOS by calling 1-866-427-9227 or 1-917-319-3195.

- The International SOS is also responsible for providing travel information.

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- The International S
Faculty/Staff (individual homepage)

Required for Registration

- International Teacher Identity Card Application (valid for one year from date of issue) $25 cost (internal transfer is possible for faculty/staff)
- Six on-line Signature documents
- Two questionnaires (logistical information and emergency contacts)
Faculty/Staff traveling to countries with State Department Warnings

- One extra questionnaire required with additional logistical information and in-country contact.

Travel Warning Countries

- US State Department - travel.state.gov